



# RETURN FORM ONLINE ORDERS

To reduce the processing time, we kindly ask you to fill out the return form below. Please include this form and a copy of the receipt of the ordered products in the return box otherwise we are unable to process

your request for returning the product. Your shipping expenses will not always be refunded. For more details please read our terms & conditions, which are available on our website.

## Your details

Name:

.....

Address:

.....

Postal code:

.....

Phone number:

.....

E-mail:

.....

IBAN/SWIFT:

.....

*Please use block letters / printed script*

## Order details

Order number:

.....

product:

.....

Reason:

- Product does not meet my expectations
- Product is broken or damaged
- Different product has been delivered
- Other reason:

.....

Preferred solution:

- Other product: .....
- Advice about alternative product
- Refund the order
- Other solution:

.....



*Please attach the lower part of this form onto the box*

### Adams Online Shop Retours

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